### FBI Federal Criminal History Records for Prospective Pennsylvania Department of Education (PDE) Employees

## Fingerprint Services Provided by Cogent Systems

Act 114 of 2006, Section 111 of the Public School Code was amended effective April 1, 2007. All student teachers (participating in classroom teaching, internships, clinical or field experience) and prospective employees (including but not limited to administrators, teachers, substitutes, janitors, cafeteria workers, office employees) of public and private schools, Intermediate Units and area vocational-technical schools, including independent contractors and their employees and bus drivers, who have direct contact with children, must provide to their employer a copy of their Pennsylvania State Criminal History Background Check and their Federal Criminal History Record that cannot be more than one (1) year old. This only applies to employees hired on or after April 1, 2007. Employees hired prior to April 1, 2007, are only required to provide the Federal Criminal History record if they have lived outside of the state for at least two years immediately preceding their application for employment.

YOU HAVE 90 DAYS AFTER APRIL 1, 2007 TO COMPLETE YOUR FINGERPRINT BASED BACKGROUND CHECK. AT ALL FINGERPRINT COLLECTION LOCATIONS, APPLICANT FINGERPRINTS ARE TAKEN ON A FIRST-COME, FIRST SERVE BASIS. ATTEMPTING TO COMPLETE YOUR BACKGROUND CHECK WITHIN THE FIRST FEW WEEKS OF THIS NEW BACKGROUND CHECK SERVICE MAY OVERWHELM THE CAPACITY OF THE FINGERPRINT LOCATIONS. PLAN YOUR ARRIVAL TO FINGERPRINT LOCATIONS ACCORDINGLY.

IF YOU ARE ATTEMPTING TO FINGERPRINT LARGE GROUPS OF INDIVIDUALS PLAN TO HAVE THEM ARRIVE AT PRINT LOCATIONS OVER A FEW WEEKS, NOT A FEW HOURS. SOME FINGERPRINT LOCATIONS OFFER MOBILE FINGERPRINT SOLUTIONS FOR LARGE GROUPS. SEE THE WEB PAGE FOR THE LOCATION NEAREST TO YOU TO SEE IF A MOBILE SOLUTION IS AVAILABLE.

YOU MUST BE REGISTERED WITH COGENT SYSTEMS PRIOR TO ARRIVING AT A FINGERPRINT LOCATION.

#### The Process

The fingerprint-based background check is a multiple-step process:

- 1. The applicant must register with Cogent Systems <u>prior</u> to going to the fingerprint site. Fingerprint services will not be provided to applicants without prior registration at any fingerprinting location. Registration is completed online or over the phone. Registration is available online 24 hours/day, seven days per week at <a href="http://www.pa.cogentid.com/">http://www.pa.cogentid.com/</a>. Telephonic registration is available at 1-888-439-2486 Monday thru Friday, 8AM to 6PM EST. During the registration process, all demographic data for the applicant is collected (name, address, SSN, etc.) so there is no data entry required at the fingerprint collection site.
  - To insure a successful registration and avoid any data collection errors, please register yourself online. If you do register by phone make sure your Social Security Number is collected correctly
- 2. The applicant will pay a fee of \$40.00 for the fingerprint service and to secure the Criminal History Record. Applicants may make their payment online using a credit card or debit card. Money orders or cashiers checks <u>PAYABLE TO COGENT SYSTEMS</u> will also be accepted on site for those applicants who do not have the means to pay electronically. **NO CASH TRANSACTIONS OR PERSONAL CHECKS WILL BE ACCEPTED AT THE PRINT LOCATIONS.**

- Cogent Systems has establish a billing procedure that would allow the applicant's fee to be billed to an agency that is willing to pay. Billing may only occur after the willing agency has completed the Cogent Systems' Agency Billing Agreement. To establish a billing account download an <u>application</u>. The billing account must be established prior to sending applicants to the fingerprint site.
- 3. The applicant proceeds to the fingerprint site of their choice for fingerprinting. The location of the fingerprint sites and days and hours of operation for each site will be posted on Cogent Systems' website. The location of fingerprint sites may change over time so applicants are encouraged to confirm the site location nearest to them.
- 4. At the fingerprint site the Applicant Livescan Operators (ALO) will manage the fingerprint collection process.
- 5. The fingerprint transaction begins when the ALO reviews the applicant's qualified State or Federal photo ID before processing the applicant's transaction. A list of approved ID types may be found on the Cogent Systems' website. Applicants will not be processed if they cannot produce acceptable identification.
- 6. After the identity of the applicant has been established, all ten fingers are scanned to complete the process. The entire fingerprint capture process should take no more than three to five minutes.
- 7. The applicant's scanned fingerprints will be electronically transmitted to the Pennsylvania State Police, who in turn submits the fingerprints and demographic information to the FBI as required by federal statute.
- 8. Receipts that show you completed your background check are available at the Cogent Website. You will need your social security number and birth date to access your printable receipt.
- 9. PDE will receive the Federal Criminal History Record from the FBI. PDE's School Services Unit will return the Federal Criminal History Record to the applicant. The Record will be printed on standard 8.5" X 11" paper with the Commonwealth Seal imbedded on the paper. This document constitutes an official Record. If an applicant presents their Federal Criminal History Record and the Commonwealth Seal is not embedded on the paper, it should be considered as invalid and not an official Record.
  - Do not contact Cogent Systems or the fingerprint site after your fingerprints have been submitted. Cogent Systems does not have the means to give the applicant the status of their background check. If the applicant does not receive the Criminal History Record from PDE within eight weeks after being fingerprinted, they should call (717) 783-3750 or email PDE at <a href="mailto:dwolfgang@state.pa.us">dwolfgang@state.pa.us</a>.
- 10. The applicant will then provide the Federal Criminal History Record to their prospective employer.
  - \*\* The Act allows that Administrators may employ any applicants on a provisional basis for a single period not to exceed ninety (90) days, except during a lawful strike proceeding under the provisions of the act of July 23, 1970, known as the "Public Employee Relations Act", provided that all of the following conditions are met:
    - The applicant has applied for the information required under subsection (b) and, where applicable, under subsection (c) or (c.1) and the applicant provides a copy of the appropriate completed request forms to the Administrator
    - The Administrator has no knowledge of information pertaining to the applicant which would disqualify them from employment pursuant to subsection (e)
    - The applicant swears or affirms in writing that they are not disqualified from employment pursuant to subsection (e)
    - If the information obtained pursuant to subsection (b), (c), or (c1) reveals that the

- applicant is disqualified from employment pursuant to subsection (e), the applicant shall be suspended and subject to termination proceedings as provided for by law
- The Administrator requires that the applicant not be permitted to work alone with children and that the applicant work in the vicinity of a permanent employee.

#### Fingerprint Corrections and Resubmissions

In circumstances where a classifiable fingerprint record was not or cannot be obtained and immediately upon indication, Cogent Systems will take corrective action to re-submit, or re-print the applicant at no cost to the applicant. This corrective action will be completed at the earliest possible time, and when applicable, that is convenient for the applicant. Cogent Systems will contact the applicant directly should this occur. NOTE: Reprinting can be applied to each applicant one time only. If fingerprinting must take place a third time the applicant must pay the full fee.

#### **Group Fingerprinting Support**

If you have a requirement to fingerprint a large group of applicants (example... 300 college education majors, a contractor's entire staff of 120 employees, 50 bus drivers, etc.) mobile fingerprint units may be available. Some fingerprint service sites have the ability to bring portable equipment to your site. Services sites in your area that have mobile equipment will be listed on the Cogent website NOTE: Mobile service requires the visited site to provide broadband internet access and access through any network firewall. Sites that offer mobile services can provide you instructions, in advance of their visit, that would allow fingerprinting to occur at your site. You must however, plan ahead. Requirements and guidelines for hosting a mobile Livescan operation can be found at www.pa.cogentid.com

We encourage you to utilize mobile printing service but you must plan ahead. Please do not overwhelm the service by sending large groups of applicants to the fixed site locations. If you must send your large group of applicants to a fixed site, please plan for their arrival to occur over days and weeks, not hours.

#### Confidentiality (Security) of Applicant Information

On-site access to the Livescan equipment, and the data traveling from the equipment, is comprehensively secured and regulated by both Cogent Systems and the regulations governing the use of that data.

• The Computer System - The system will be housed within a secured network that is protected by firewall devices configured explicitly to allow only permissible protocols and traffic. Cogent Systems will ensure that all devices procured under this process continue to adhere to the Commonwealth's Security requirements. The proposed systems will be configured to provide a point of defense with controlled access from both inside and outside the network. The Livescan systems will be configured to support logging and audit capability. Furthermore, the Livescan solution will support 128 bit encryption.

#### **Inquiries or Questions**

All information regarding process, policy and print locations may be found at <a href="www.pa.cogentid.com">www.pa.cogentid.com</a>. Fingerprint applicants should contact Denise Wolfgang at (717) 783-3750 or <a href="dwwlfgang@state.pa.us">dwwlfgang@state.pa.us</a>



#### COGENT SYSTEMS IDENTITY VERIFICATION PROCEDURES

#### **Primary Documents**

Cogent Systems requires current, valid and unexpired picture identification documents. As a primary form of picture identification, a state-issued driver's license may be presented by an applicant when being fingerprinted.

For those applicants without a driver's license, a state identification card may be presented if the state's identification card standards are the same as for the driver's license.

# SAMPLE STATE ID

For a complete list visit



#### Pennsylvania Department of Education

However, in the absence of a valid driver's license applicants may provide one or more of the following, all of which must have photo:

- US Active Duty/Retiree/Reservist Military ID Card (000 10-2)
- US Passport
- College issued Student ID
- INS I-551 Resident Alien Card Issued since 1997
- INS 1-688 Temporary Resident Identification Card
- INS I-688B, I-766 Employment Authorization Card

#### Minors

Minors possessing a state issued ID or school ID that is absent of a photo MUST present a social security card or birth certificate. The minor must also be in the presence of a parent or guardian with the appropriate identification documents described above at the time of fingerprinting.

#### PA Department of Public Welfare

However, in the absence of a valid driver's license or state issued identification card, applicants may provide one of the following documents as proof of identification used:

- US Passport
- Certificate of Citizenship (N560)
- Certificate of Naturalization (N550)

In the absence of any of the above mentioned acceptable forms of identification, secondary documentation must include at least two of the following:

- State Government Issued Certificate of Birth
- US Active Duty/Retiree/Reservist Military ID Card (000 10-2)
- Social Security Card
- USCIS I-551 Resident Alien Card Issued Since 1997
- USCIS I-688 Temporary Resident Identification Card
- USCIS I-688B, I-766 Employment Authorization Card
- Utility Bill (Address)
- Voter Registration Card
- Vehicle Registration Card/Title
- Paycheck Stub with Name/Address
- Cancelled Check or Bank Statement
- School Identification Card with Picture
- School Records
- Employer Identification Card
- Valid PA Learner's Permit



# E Stroudsburg #4628

# SITE INFORMATION

Primary Service Location Address	UPS Store #4628 208 Eagle Valley Mall E Stroudsburg, PA 18301
Hours of Operations	Mon - Sat 10:00 to 3:00
	Please do not overwhelm the service by sending large groups of applicants to the locations. If you have a large group of applicants to fingerprint, please contact the fingerprint site and plan for their arrival to occur over days and weeks, not hours. The fingerprint site may have a preferred method for handling large groups of applicants.
Telephone Number (Applicant Use)	Please see <a href="https://www.pa.cogentid.com">www.pa.cogentid.com</a> or the web site listed below for information pertaining to fingerprint processing. Neither Cogent Systems nor this fingerprint site have the means to provide applicants the status of their background check. If the applicant does not receive the Criminal History Record within eight weeks, they should click
Web Site (Service Site Specific)	www.theupsstore.com/4628.htm
Directions to your facility	80 East or West – Exit 309
	1 <sup>st</sup> light make a left. Go to end (light) and make a right. Stay in middle lane to stay on 447. Make a right when you see signs for the PNC Bank/Rite-Aid/Pocono Wellness/The UPS Store
Special Instructions for Applicants	
Additional Information	



# SITE INFORMATION

	SITE IN SKINATION
Primary Service Location Address	Northeastern Educational Intermediate Unit 19 1200 Line Street Archbald, PA 18403
Hours of Operations	Mon – Thurs 9:30A to 1:30P
	Closed for all holidays
	Please do not overwhelm the service by sending large groups of applicants to the locations. If you have a large group of applicants to fingerprint, please contact the fingerprint site and plan for their arrival to occur over days and weeks, not hours. The fingerprint site may have a preferred method for handling large groups of applicants.
Telephone Number (Applicant Use)	570-876-9322
	Please see <a href="https://www.pa.cogentid.com">www.pa.cogentid.com</a> or the web site listed below for information pertaining to fingerprint processing. Neither Cogent Systems nor this fingerprint site have the means to provide applicants the status of their background check. If the applicant does not receive the Criminal History Record within eight weeks, they should click
Web Site (Service Site Specific)	www.neiu.org
Schedule a Mobile Fingerprinting	No
Currently Scheduled Mobile Fingerprinting Service	None
Directions to your facility	<ul> <li>From 81:     At the junction of 380/84 and Carbondale Route 6 East     <ul> <li>Stay in the lane for Carbondale Route 6 and follow the sign for Carbondale 6 East</li> <li>Once on Carbondale Route 6 East - take exit 3 (Jessup). At the end of the ramp turn left and proceed down the hill.</li> <li>Go straight through the first stop sign.</li> <li>At the second stop sign – turn right and go over the bridge to the third stop sign.</li> <li>At the third stop sign turn right onto Main Street.</li> <li>Proceed approximately one mile and you will come to a four way stop.     (Rossi's Restaurant will be on your left – you are only a few blocks from the IU).</li> </ul> </li></ul>
	<ul> <li>Go about 3 blocks – and turn right onto Line Street (the Archbald Post Office parking lot is on your left and just ahead of you is a Sunoco Mini Mart gas station) - go up Line Street two blocks and NEIU will be on your left.</li> </ul>
Special Instructions for Applicants	